

The Division of MH/DD/SAS

The Division's organizational structure is designed to implement the State Plan and reform efforts. The substance of the Division's goals and objectives will guide the development of the workings of the Division and that work will be carried out through this organizational structure.

The Division's central administration consists of the Director's Office and five sections organized along functional lines. The five sections of the Division are State Operated Services, Community Policy Management, Resource/Regulatory Management, Advocacy and Customer Services, and Operations Support. The Division's state facilities consist of four regional psychiatric hospitals, four developmental disabilities centers, three substance abuse treatment centers, a specialty nursing facility for consumers with mental illness, a specialty nursing facility for consumers with developmental disabilities, and two residential facilities for children with emotional disturbances.

Division Director's Office

The vision, mission and guiding principles are the substance of the organization - where we are going, what we are dedicated to do and what we adhere to in all of our efforts.

Michael Moseley

Division Director

Michael Lancaster, MD

Chief of Clinical Policy

Patti Escala

Executive Assistant to the Director

Leza Wainwright

Deputy Director

Darryl Bass

Human Resources Manager

Tammie Bradshaw

Executive Assistant

The Director's Office provides strategic and operational leadership and oversight for the public MH/DD/SAS system. This office sets the overall policy direction of the Division under the supervision and leadership of the Secretary of the

Department of Health and Human Services (DHHS). The Division Director seeks the involvement of all stakeholders in the public services. Clinical leadership ensures the quality and effectiveness of service delivery and the continuum of care and strengthens the clinical relationship between the public, private and academic sectors.

Community Policy Management

[Flo Stein](#),
Chief

[Spencer Clark](#),
Operations Manager

[Christina Carter](#),
Implementation
Manager

This section is primarily responsible for leadership, guidance and management of relationships with the local management entities (LMEs). This section collaborates with a wide variety of public and private partners and customers, to promote recovery through the reduction of stigma and barriers to services.

Teams of this section include:

Employee Assistance Program (EAP); Quality Management Team; Best Practice and Community Innovations Team; Local Managing Entity Systems Performance Team; Justice System Innovations Team; and the Prevention and Early Intervention Team

Resource and Regulatory Management

[Phillip Hoffman](#), Chief

This section is responsible for fulfilling the Division's needs for fiscal monitoring, accountability, and regulatory compliance, support of information technology and contracts management.

Teams of this section include:

Budget and Finance Team; Information Systems Team; Accountability Team; and the Contract Management and Development Team

Advocacy and Customer Service

Chris Phillips, Chief

This section is responsible for providing consumer advocacy leadership.

It is responsible for:

- Ensuring that state-operated services and community-based systems remain compliant with rights protections for recipients of supports and services.
- Developing, maintaining and advancing relationships with advocacy organizations and ensuring that disability populations are adequately represented in the Division's planning, implementation, management and improvement efforts.

Consumers, family members and advocates are included in all functions of this section.

Teams of this section include:

State Facilities Advocates Team; Customer Service and Community Rights Team and the Consumer Empowerment Team

Operations Support

Steve Hairston, Chief

This section is responsible for implementing the operational functions of the Division. It is responsible for all matters related to planning, rule and policy development, media relations, trainings and communication with external stakeholders.

Teams of this section include:

Planning Team; Division Affairs Team and the Communications and Training Team

State Operated Services

J. Michael Hennike, Interim Chief

The Division holds a dual role as manager and provider of state-operated services and facilities and is held to the same quality and best practice standards as are the local management entities (LMEs) in overseeing local service delivery.

This section is responsible for:

- Defining the purpose, roles and responsibilities of state operated facilities
- Carrying out administrative consolidation efforts that promote increased efficiencies and effectiveness as required by the reform statute and state 2001 appropriations bill
- Determining roles and responsibilities for developing partnerships with regional advocates, LMEs, area/county programs, counties, provider systems and Division stakeholders
- Devising statewide standards for each type of state operated service (by disability group and within unique programs) that reflect best practice and emerging best practice and that are understandable, accountable, appropriate, efficient, effective and consistent with regulatory and accreditation compliance, performance and outcome expectations.

The State Facilities

State Psychiatric Hospitals and Special Care Center

The Division's psychiatric hospitals and its specialty long-

term care facility provide inpatient services to people with disabilities within the state. These facilities are accredited by the Joint Commission for Accreditation of Healthcare Organizations (JCAHO) and are certified by the Centers for Medicare and Medicaid (CMS).

Broughton Hospital, Morganton
Cherry Hospital, Goldsboro
Dorothea Dix Hospital, Raleigh
John Umstead Hospital, Butner
N.C. Special Care Center, Wilson

Developmental Centers and Black Mountain Center

The four developmental centers are certified as Intermediate Care Facility/Mental Retardation (ICF/MR) level of care by CMS. Black Mountain Center is certified as a Nursing Facility level of care. The centers primarily serve adults with severe and profound mental retardation, many of whom have significant physical disabilities and/or medical fragility. Services provided by the centers include communication; recreational, occupational, and physical therapies; psychology; education; pharmacy; dietary; medical and advocacy. The centers are:

Black Mountain Developmental Center, Black Mountain
J. Iverson Riddle Developmental Center, Morganton
O'Berry Developmental Center, Goldsboro
Murdoch Developmental Center, Butner
Caswell Developmental Center, Kinston

Alcohol and Drug Abuse Treatment Centers

The Alcohol and Drug Abuse treatment centers provide residential treatment designed to meet the needs of alcohol and other drug dependent citizens of North Carolina. These ADATCs are:

Julian F. Keith ADATC, Black Mountain
Walter B. Jones ADATC, Greenville
R. J. Blackley ADATC, Butner

Residential Programs for Children

The Division's two residential programs for children are:

Wright School, Durham
Whitaker School, Butner

Wright School serves children ages 6-12, focusing on treatment needs of school age children from around the state. Wright School uses a re-education model that teaches children appropriate ways of interacting in their environment. Wright School provides a staff-secure setting for treatment and has a staff on duty 24 hours a day to ensure appropriate supervision.

Whitaker School is a residential treatment center located on the grounds of John Umstead Hospital for youth ages 12-17. It serves adolescents statewide using the re-education model. Children are encouraged to go home or to an alternative community placement on weekends. Whitaker is a locked, physically secure treatment setting with a staff on duty 24 hours a day to meet the needs of the children served.